

CASE STUDY

PHYSICAL SECURITY



Empowering Campus Safety and Innovation at Immanuel Lutheran College with Entag

Client: Immanuel Lutheran College

Location: Sunshine Coast, QLD

Industry: Education

Solutions Partner: **ENTAG**

Technology: Verkada Cloud-Based Physical Security Platform



**Immanuel
Lutheran
College**

OVERVIEW

Immanuel Lutheran College, a forward-thinking educational institution on the Sunshine Coast, is renowned for its commitment to innovation and future-readiness. To elevate campus safety and streamline operations, the college partnered with Entag, the region's leading physical security experts and a trusted Verkada solutions provider.

This strategic collaboration enabled Immanuel to modernise its security infrastructure, enhance responsiveness, and empower staff with cutting-edge tools, all while laying the foundation for scalable, future-proof growth.

BUSINESS CHALLENGES

Before engaging Entag, Immanuel faced several critical security and operational challenges:

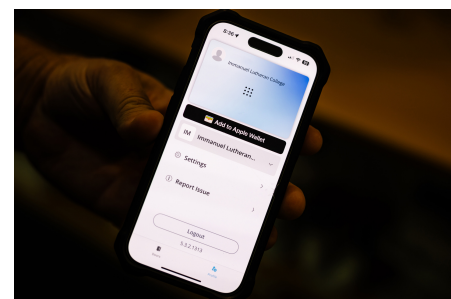
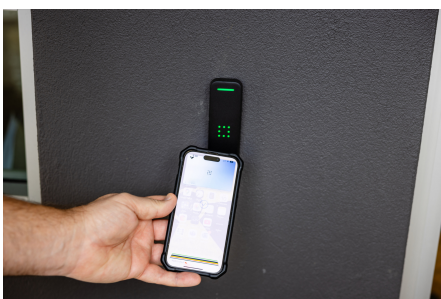
- **Fragmented Legacy Systems:** Multiple outdated DVR setups required physical access for footage retrieval, creating inefficiencies and security gaps.
- **Time-Consuming Investigations:** IT staff spent hours navigating disparate systems to resolve incidents.
- **Disjointed Access Control:** Three incompatible door hardware systems complicated access management.
- **Limited Scalability:** Expansion to new facilities like the Mt Binga Outdoor Education Centre was hindered by outdated infrastructure.
- **No Remote Access:** Security operations required on-site presence, limiting responsiveness and flexibility.

THE ENTAG SOLUTION: Verkada Delivered with Expertise

Entag deployed Verkada's integrated, cloud-based platform to transform Immanuel's security operations into a unified, intelligent, and scalable system.

Key Features Delivered by Entag:

- **Hybrid Cloud Cameras:** Replaced legacy DVRs with smart surveillance and remote access capabilities.
- **Unified Access Control:** Streamlined door management with mobile NFC unlock via Apple Wallet.
- **AI-Powered Search & Alerts:** Enabled rapid incident resolution and proactive monitoring.
- **Executive Mobility:** Real-time access to footage from any device, anywhere.
- **Multi-Site Integration:** Seamless expansion to Mt Binga campus with minimal setup and no retraining.



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THE RESULTS

The impact of Entag's solution was immediate and transformative:

✓ **Reduced IT Workload:**

- Significant drop in support tickets related to footage and access control.
- Staff now retrieve footage independently, freeing up IT resources.

🕒 **Faster Investigations:**

- Incident resolution times reduced from hours to minutes.
- AI-powered search enables quick identification of people, vehicles, and activities.

🚗 **Executive Mobility:**

- Leadership can monitor and respond to incidents remotely.
- No IT involvement needed for routine security tasks.

🔄 **Seamless Expansion:**

- Easy integration of new sites with plug-and-play simplicity.
- No additional training required for staff.

👤 **Smarter Access Control:**

- Mobile NFC unlock enhances convenience and security.
- Digital passes simplify onboarding for new staff.
- Integrated camera and access control events provide full situational awareness.

"This future-proofs our sites, and as we expand and update the platform, this will grow with us and scale with us."

— Austin Telford, Director of Technology and Innovation.
Immanuel Lutheran College

WHY IMMANUEL CHOSE ENTAG

Entag's deep expertise in deploying Verkada's integrated solutions made them the ideal partner for Immanuel's transformation.

Their approach ensured:

- A tailored solution aligned with the school's vision.
- Minimal disruption during deployment.
- Ongoing support and scalability for future growth.

Discover What Entag Can Do for Your School

Immanuel Lutheran College's collaboration with Entag is a powerful example of how smart technology and expert implementation can redefine campus safety. With Entag as a trusted partner, schools can confidently embrace innovation, knowing their infrastructure is secure, scalable, and ready for the future.

"It's definitely been an investment that's been worth making for the college. We're known for innovation, and we needed a product that was aligned with the college's expectation for what a modern physical security platform looks like."

— Austin Telford, Director of Technology and Innovation.
Immanuel Lutheran College